



ACN Digital Phone Service - Price List, UK - inVision Xtra

Prices are shown in GBP per minute, incl. 20% VAT. All calls are charged per second.

Effective from March 28, 2011

The ACN inVision Xtra calling plan includes one telephone number, unlimited national calling¹ and selected international calls to other ACN Digital Phone Service customers at no additional charge²

PRODUCT	ACN IRIS 5000 Videophone	Monthly fee
ACN Videophone with ACN inVision Xtra	£144.95	£10.43
Activating a used ACN Videophone with ACN inVision Xtra*	£0	£10.43

Service Fees	One Time	Monthly Fee
Initial Configuration and Logistics (Mandatory)**	£15.61	
Upgrade to ACN IRIS 5000 Videophone ⁴	£154.95	
ACN Videophone full retail price ³	£184.95	
Moving House Fee	£0.00	
Administrative charge in case of payment other than Direct Debit, Debit Card or Credit Card	£1.79	
Administrative Fee in the event of a late payment	£6.50	
Administrative charge in case of failed payment	£3.32	

Calling Rates	Day/Time	Set-Up	Per Minute
Local and National Calls	Mon-Sun All Times		0.0000 ¹
	Mon-Fri 06.00 - 18.00	£0.061	£0.077
Mobile Destinations	Mon-Fri 18.00 - 06.00	£0.061	£0.057
	Sat-Sun 00.00 - 24.00	£0.061	£0.057

1. Please see our Acceptable Usage Policy for ACN inVision Xtra below

2. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Australia, New Zealand, United States, Canada, Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Puerto Rico

3. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation

4. Upgrade to the ACN IRIS 5000 Videophone. There will be no change to your original terms and conditions including the initial contract period.

* This option is only applicable for customers who already have a European ACN Videophone but do not currently have an active subscription for the service.

** This service fee is not applicable for customers who have requested to reactivate their ACN Videophone service.

Calls to 0845 / 0870 numbers will be charged up to £0.0409 per minute excluding a call setup fee of £0.0616. These calls are charged per second

ACN inVision Xtra is only available in combination with an ACN Videophone

Acceptable Usage Policy: ACN inVision Xtra offers ACN Digital Phone Service customers non-commercial voice traffic to other fixed line numbers within the same country at no additional charges. The ACN inVision Xtra plan is for residential users only. Only natural persons are regarded as residential users. Calls to special numbers are not included. Calls to data lines (Internet, VPN) are not free of charge but are charged according to our standard rates.

ACN reserves the right to change these prices.

ACN inVision Xtra International Call Rates

Prices are shown in GBP per minute, incl. 20% VAT. All calls are charged per second. A call set-up fee of £ 0.061 (incl. VAT) applies.

Int. Destination	Int. Destination	Int. Destination	Int. Destination
A Afghanistan 0.302	D Dominica 0.103	L Liechtenstein 0.062	R Rwanda 0.135
Albania 0.082	Dominican Republic 0.062	Liechtenstein Mobile 0.448	Samoa (West) 0.385
Albania Mobile 0.260	E East Timor 0.489	Lithuania 0.062	San Marino 0.041
Algeria 0.103	Ecuador 0.135	Lithuania Mobile 0.208	Sao Tome and Principe 1.033
American Samoa 0.093	Egypt 0.176	Luxembourg 0.000	Saudi Arabia 0.135
Andorra 0.041	El Salvador 0.124	Luxembourg Mobile 0.208	Senegal 0.187
Andorra Mobile 0.333	Equatorial Guinea 0.270	M Macau 0.051	Serbia-Montenegro 0.082
Angola 0.166	Eritrea 0.343	Macedonia (FYROM) 0.114	Serbia-Montenegro Mobile 0.260
Anguilla 0.166	Estonia 0.000	Macedonia (FYROM) Mobile 0.312	Seychelles 0.135
Antarctica 1.033	Estonia Mobile 0.270	Madagascar 0.239	Sierra Leone 0.250
Antigua and Barbuda 0.145	Ethiopia 0.281	Malawi 0.093	Singapore 0.000
Argentina 0.000	Falkland Islands 0.698	Malaysia 0.000	Slovakia 0.000
Armenia 0.093	Faroe Islands 0.176	Maldives 0.145	Slovakia Mobile 0.260
Aruba 0.124	Fiji 0.281	Mali 0.218	Slovenia 0.000
Ascension 0.616	Finland 0.000	Malta 0.093	Slovenia Mobile 0.437
Australia 0.000	Finland Mobile 0.124	Malta Mobile 0.312	Solomon Islands 0.720
Australia Mobile 0.103	France 0.000	Marshall Islands 0.343	Somalia 0.489
Austria 0.000	France Mobile 0.166	Martinique 0.041	South Africa 0.062
Austria Mobile 0.145	French Guiana 0.082	Mauritania 0.260	South Africa Mobile 0.187
Azerbaijan 0.145	French Polynesia 0.249	Mauritius 0.176	South Korea 0.000
B Bahamas 0.000	G Gabon 0.104	Mayotte 0.406	Spain 0.000
Bahrain 0.062	Gambia 0.322	Mexico 0.000	Spain Mobile 0.187
Bangladesh 0.062	Georgia 0.051	Mexico Mobile 0.249	Spain-Canary Islands 0.000
Barbados 0.103	Germany 0.000	Midway Islands 0.656	Sri Lanka 0.124
Belarus 0.249	Germany Mobile 0.176	Moldova 0.145	St. Helena 0.917
Belarus Mobile 0.260	Ghana 0.093	Monaco 0.030	St. Kitts and Nevis 0.155
Belgium 0.000	Gibraltar 0.051	Monaco Mobile 0.302	St. Lucia 0.145
Belgium Mobile 0.239	Gibraltar Mobile 0.354	Mongolia 0.114	St. Pierre and Miquelon 0.229
Belize 0.229	Greece 0.000	Montserrat 0.166	St. Vincent-Grenadines 0.145
Benin 0.135	Greece Mobile 0.166	Morocco 0.208	Sudan 0.145
Bermuda 0.072	Greenland 0.511	Morocco Mobile 0.291	Suriname 0.249
Bhutan 0.176	Greenland Mobile 0.511	Mozambique 0.114	Swaziland 0.124
Bolivia 0.103	Grenada 0.135	Myanmar 0.343	Sweden 0.000
Bosnia-Herzegovina 0.166	Guadeloupe 0.041	N Namibia 0.103	Sweden Mobile 0.103
Bosnia-Herzegovina Mobile 0.260	Guam 0.020	Nauru 0.990	Switzerland 0.000
Botswana 0.114	Guantanamo Bay 0.929	Nepal 0.218	Switzerland Mobile 0.282
Brazil 0.000	Guatemala 0.135	Netherlands 0.000	Syria 0.218
Brunei Darussalam 0.030	Guinea 0.229	Netherlands Antilles 0.124	T Taiwan 0.000
Bulgaria 0.000	Guinea-Bissau 0.616	Netherlands Mobile 0.229	Tajikistan 0.103
Bulgaria Mobile 0.448	Guyana 0.322	New Caledonia 0.333	Tanzania 0.135
Burkina Faso 0.176	H Haiti 0.166	New Zealand 0.000	Thailand 0.000
Burundi 0.114	Honduras 0.176	Nicaragua 0.166	Togo 0.240
C Cambodia 0.103	Hong Kong 0.000	Niger 0.155	Tokelau 0.616
Cameroon 0.114	Hungary 0.000	Nigeria 0.145	Tonga 0.250
Canada 0.000	Hungary Mobile 0.135	Niue 0.616	Trinidad and Tobago 0.103
Cape Verde 0.260	I Iceland 0.000	Norfolk Island 0.929	Tunisia 0.197
Cayman Islands 0.103	Iceland Mobile 0.176	North Korea 0.678	Turkey 0.000
Central African Republic 0.343	India 0.025	Northern Mariana Islands 0.616	Turkey Mobile 0.166
Chad 0.155	Indonesia 0.103	Norway 0.000	Turkmenistan 0.135
Chile 0.030	Iran 0.103	Norway Mobile 0.229	Turks and Caicos Islands 0.166
China 0.000	Iraq 0.072	Oman 0.208	Tuvalu 0.616
Christmas Island 1.033	Ireland 0.000	O Oman 0.045	U Uganda 0.135
Cocos (Keeling) Islands 1.033	Ireland Mobile 0.155	P Pakistan 0.312	Ukraine 0.114
Colombia 0.062	Israel 0.000	Palau 0.157	United Arab Emirates 0.218
Comoros 0.406	Israel Mobile 0.260	Palestine 0.037	United States 0.000
Congo 0.135	Italy 0.000	Panama 0.511	Uruguay 0.082
Congo (Dem. Rep.) 0.364	Italy Mobile 0.155	Papua New Guinea 0.511	Uzbekistan 0.093
Cook Islands 0.698	Jamaica 0.093	Paraguay 0.103	V Vanuatu 0.616
Costa Rica 0.062	Japan 0.000	Peru 0.041	Venezuela 0.030
Cote D'Ivoire 0.218	Jordan 0.041	Philippines 0.155	Vietnam 0.093
Croatia 0.041	K Kazakhstan 0.145	Poland 0.166	Virgin Islands (British) 0.145
Croatia Mobile 0.239	Kenya 0.124	Poland Mobile 0.000	Virgin Islands (U.S.) 0.020
Cuba 1.022	Kiribati 0.709	Portugal 0.197	W Wake Island 0.344
Cyprus 0.000	Kuwait 0.093	Portugal Mobile 0.000	Wallis and Futuna Islands 0.824
Cyprus (Turkey) 0.062	Kyrgyzstan 0.124	Portugal-Azores 0.000	Y Yemen 0.176
Cyprus Mobile 0.051	L Laos 0.072	Portugal-Madeira 0.000	Zambia 0.062
Czech Republic 0.000	Latvia 0.041	Puerto Rico 0.239	Zanzibar 0.312
Czech Republic Mobile 0.229	Latvia Mobile 0.155	Q Qatar 0.093	Zimbabwe 0.082
D Denmark 0.000	Lebanon 0.124	R Reunion 0.041	
Denmark Mobile 0.208	Lesotho 0.270	Romania 0.176	
Diego Garcia 0.824	Liberia 0.302	Romania Mobile 0.000	
Djibouti 0.427	Libya 0.281	Russian Federation 0.000	
		Russian Federation Mobile 0.155	

In addition to unlimited voice and video calling with all ACN Digital Phone Service customers worldwide, you can also benefit from 0 pence per minute calling to fixed-lines to a number of international destinations, as specified in the International rates listed above.

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown. In countries where a mobile rate is listed, the rate also applies to calls made to special numbers in that country.

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